



We're here to serve you.

Engage Toledo is your 24/7 City of Toledo customer service provider.

Report concerns such as potholes, tall grass, and water emergencies. Follow up on progress, and see what other issues your neighbors have reported.



Call us
419-936-2020



Visit us online
toledo.oh.gov/engage



Email us
engagetoledo@toledo.oh.gov



Download the app
toledo.oh.gov/app



Sign up for Text Alerts

Sign up for emergency text alerts: **toledo.oh.gov/alerts**

Structure Concern

We respond to reports of structure concerns on privately-owned property including graffiti, broken down vehicles, or property maintenance concerns.

Blight Concern

We respond to reports of blight concerns, including debris, trash, or illegal dumping on public or abandoned properties.

High Grass Concern

We respond to reports of tall grass on private property, in City parks, and on public rights-of-way (boulevards, medians, and traffic islands).

Water in Basement

We respond to reports of flooding or sewer odors in your basement caused by broken or obstructed sewer lines or unusually heavy rainfall.